

# Introduction to Mass Care and Emergency Assistance Services



**FEMA**

# Unit Objectives

- **Define the four Mass Care and Emergency Assistance services as discussed in this course.**
- **Explain the importance of Mass Care and Emergency Assistance.**
- **Describe the resource categories and additional considerations related to providing these services.**



# Activity 2.1

1. List hazards that affected your community and led to a disaster.
2. Record three or four disaster events for discussion.



# Activity 2.1 (Continued)

- **What do you think Mass Care and Emergency Assistance is?**
- **Who do you think will provide these services?**



# Mass Care and Emergency Assistance Services



**Sheltering**



**Feeding**



**Distribution of  
Emergency Supplies**

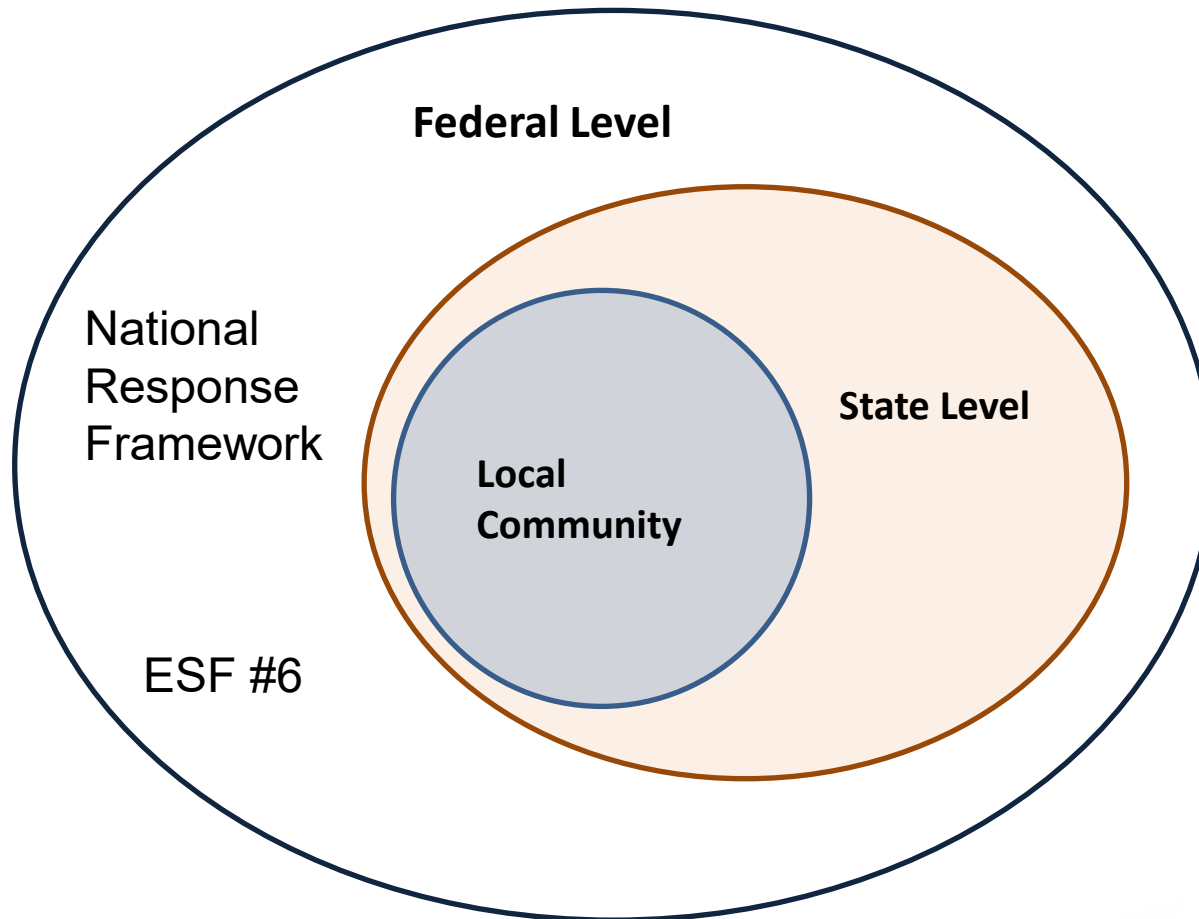


**Reunification**

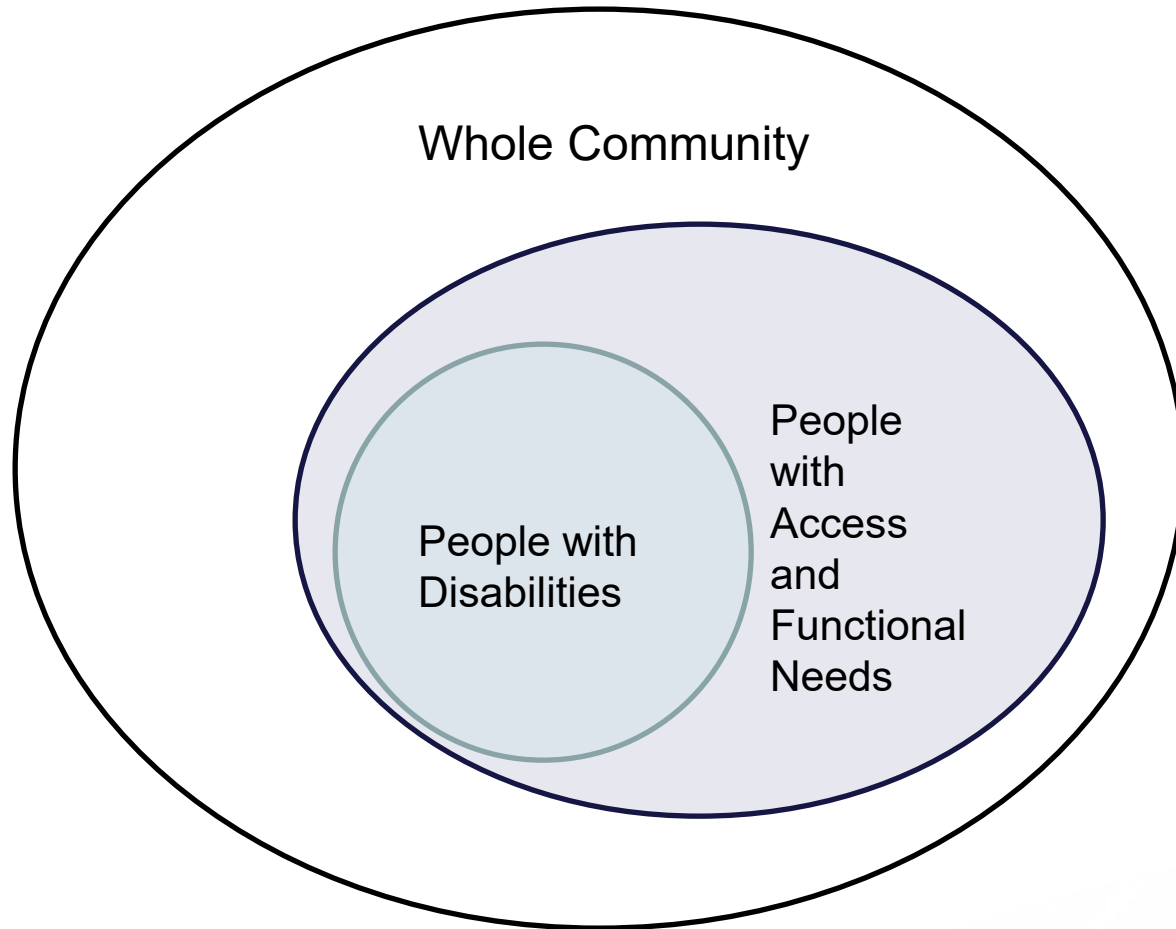


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# Whole Community Approach



# People with Disabilities and Others with Access and Functional Needs





# Functional Areas: C-MIST

- Communication
- Maintaining health
- Independence
- Safety, support, and self-determination
- Transportation and evacuation





# Access and Functional Needs Concepts

1. Self-Determination
2. No “One-Size-Fits-All”
3. Equal Opportunity
4. Inclusion
5. Integration
6. Physical Access
7. Equal Access
8. Effective Communication
9. Reasonable Modifications
10. No Charge



# Household Pets and Service Animals

An “all-hazards/all-species” approach to planning for animal issues will facilitate smoother management of animal populations and the response issues they present.

For Mass Care and Emergency Assistance, there are two classifications of animals:

- Household pets
- Service animals



# Mass Evacuation

**Mass Care and Emergency Assistance services during evacuation include the care and support, and tracking of evacuees.**

**What might be some examples of mass evacuation services?**



# Basic First Aid

## Includes:

- **Provision of basic first aid at Mass Care delivery sites**
- **Only working to the level of your training**
- **Beyond basic first aid or your level of training, referring to appropriate medical personnel and facilities**



# Resource Categories

- **Facilities**  
Physical locations to provide service
- **Supplies/Equipment**  
Goods that are needed
- **Staff Roles/Responsibilities**  
Tasks to provide service
- **Coordination**  
Individuals and entities that will help provide service



# Unit 2 Recap

You should now be able to:

- **Define the four Mass Care and Emergency Assistance services as discussed in this course.**
- **Explain the importance of Mass Care and Emergency Assistance.**
- **Describe the resource categories for Mass Care and Emergency Assistance services.**

