

# Planning and Operational Actions



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# Unit Objectives

- **Describe the impact planning and operational actions will have on providing Mass Care and Emergency Assistance services in your community.**
- **Name the planning and operational actions.**



# Planning and Operational Actions

- Physical and Mental Health
- Donations and Volunteer Management
- Individual and Family Preparedness
- MOAs (MOUs), Mutual Aid
- Leadership and Coordination
- Children in Disasters
- Public Information
- Financial
- Liability Issues
- Closing Activities



# Liability

A legal responsibility, especially for one's act or omissions.

- Three types of liability issues:
  - Civil liability
  - Licensing and credentials
  - Injury or death



## Citizen Corps Volunteer Liability Guide

An Overview of Legal Issues and Approaches to Address Liability for Emergency Volunteers



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# Types of Volunteers

- **Community volunteers**
- **Good Samaritans**
- **Government-sponsored and managed emergency volunteers**
- **Non-governmental organization-managed emergency volunteers**
- **Spontaneous volunteers**



# Leadership

**Process of influence in which one person can enlist the aid and support of others in the accomplishment of a common task.**

# Coordination

**Webster – “To work together harmoniously”**



# Closing Activities

- **Sheltering**
- **Feeding**
- **Distribution of Emergency Supplies**
- **Reunification**



# Unit 7 Recap

You should now be able to:

- Describe the impact planning and operational actions will have on providing Mass Care and Emergency Assistance services in your community.
- Name the planning and operational actions.



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