



MASS CARE SERVICES

MISSION AREA



Description

Provide life-sustaining and human services to the affected population, to include hydration, feeding, sheltering, temporary housing, evacuee support, reunification, and distribution of emergency supplies.

1. Move and deliver resources and capabilities to meet the needs of disaster survivors, including individuals with access and functional needs.
2. Establish, staff, and equip emergency shelters and other temporary housing options (including accessible housing) for the affected population.
3. Move from congregate care to non-congregate care alternatives and provide relocation assistance or interim housing solutions for families unable to return to their pre-disaster homes.

Training

Build or sustain this Core Capability with the example trainings below. Additional trainings for this Core Capability can be found at www.firstrespondertraining.gov/frt/npccatalog.

COURSE	DELIVERY	DURATION
AWR-232: Mass Fatalities Planning and Response for Rural Communities	Mobile/Non-Resident	8 Hours
G0108: Community Mass Care and Emergency Assistance	Indirect	14 Hours
E0418: Mass Care/Emergency Assistance Planning and Operations	Mobile/Non-Resident, Residential	17.5 Hours
IS0405: Mass Care/Emergency Assistance Overview	Online/Distance Learning	1 Hour
MGT-901: Healthcare Leadership for Mass Casualty Incidents	Residential	32 Hours



BUILD AND SUSTAIN THE CORE CAPABILITY

Capability Targets

Communities use standardized language to set targets that reflect the level of capability they plan to build and sustain. Communities use the same standardized language to measure how much capability they have. The standardized targets for this Core Capability are provided below.

Within (#) (time) of an incident, provide emergency sheltering, food, and water for (#) people requiring shelter and (#) people requiring food and water, including (#) people with access and functional needs (requiring accessible shelter) and (#) people with access and functional needs (requiring food and water), and (#) animals requiring shelter, food, and water. Maintain for (#) (time).

Within (#) (time) of an incident, move (#) people requiring temporary, non-congregate housing, including (#) people with access and functional needs (requiring accessible, temporary, non-congregate housing), from congregate care to temporary housing.

Resource Types

The Resource Typing Library Tool (<https://rtlt.preptoolkit.fema.gov>) is a searchable database of national resource typing definitions and position qualifications, which can be sorted by primary capability. Examples for this Core Capability are below.

NAME	TYPE	CATEGORY
Shelter Manager	Job Title/Position Qualification	Mass Care Services
Access and Functional Needs Advisor	Job Title/Position Qualification	Mass Care Services

Partners

Responsibility for capabilities is often shared between many partner organizations, including federal, state, local, tribal, territorial, international and the private sector. More information is available in the National Response Framework at www.fema.gov/media-library/assets/documents/117791.

- ▶ Emergency Management Assistance Compact—All-discipline mutual aid system for states and territories to share resources for response and recovery efforts during Federally- or governor-declared emergencies or disasters.
- ▶ Hotel, lodging, and food service industry—Short-term housing, alternative housing solutions, and local food supply solutions.
- ▶ Voluntary Organizations Active in Disaster—An association of non-governmental organizations that support disaster preparedness, response, and recovery.

Additional Information

- ▶ American Red Cross: www.redcross.org
- ▶ National Voluntary Organizations Active in Disaster: www.nvoad.org
- ▶ Salvation Army: www.salvationarmyusa.org
- ▶ United Methodist Committee on Relief: www.umcor.org
- ▶ Comprehensive Preparedness Guide (CPG) 201: www.fema.gov/media-library/assets/documents/165308

Validating

Exercises and real-world events validate capabilities and are opportunities to identify areas of success or needs for improvement. Tools to validate your capabilities include:

- ▶ **Homeland Security Exercise and Evaluation Program:** Fundamental principles that frame a common approach. <https://preptoolkit.fema.gov/web/hseep-resources>
- ▶ **National Exercise Program:** The principal mechanism for validating the Core Capabilities. Jurisdictions can receive technical assistance and support from subject matter experts. www.fema.gov/national-exercise-program
- ▶ **Homeland Security Digital Library:** A collection of documents related to homeland security policy, strategy, and organizational management. www.hsdl.org



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For more Core Capability Development Sheets, visit www.fema.gov/fema-technical-assistance-program.



ECONOMIC RECOVERY

MISSION AREA



Description

Return economic and business activities (including food and agriculture) to a healthy state, and develop new business and employment opportunities that result in an economically viable community.

1. Conduct a preliminary assessment of economic issues and identify potential inhibitors to fostering stabilization of the affected communities.
2. Return affected area’s economy within the specified timeframe in the recovery plan.
3. Ensure the community recovery and mitigation plan(s) incorporates economic revitalization and removes governmental inhibitors to post-disaster economic sustainability, while maintaining the civil rights of citizens.

Training

Build or sustain this Core Capability with the example trainings below. Additional trainings for this Core Capability can be found at www.firstrespondertraining.gov/frt/nppcatalog.

COURSE	DELIVERY	DURATION
E0209: State Recovery Planning and Coordination	Mobile/Non-Resident, Residential	24 Hours
AWR-357-W: Principles of Community Economic Recovery	Online/Distance Learning	2 Hours
E0357: State Individual Assistance Operations	Residential	32 Hours
G0556: Local Damage Assessment	Indirect	12 Hours
MGT-462: Community Planning for Economic Recovery	Mobile/Non-Resident, Residential, Conference, or Symposium	7 Hours
PER-376-W: Preparedness Actions to Promote Economic Resilience and Recovery	Online/Distance Learning	1.5 Hours

BUILD AND SUSTAIN THE CORE CAPABILITY

Capability Targets

Communities use standardized language to set targets that reflect the level of capability they plan to build and sustain. Communities use the same standardized language to measure how much capability they have. Not all standardized targets may be required for all communities. The standardized target for this Core Capability is provided below.

Within (#) (time) of an incident, reopen (#) businesses closed due to the incident.

Resource Types

The Resource Typing Library Tool (<https://rtlt.preptoolkit.fema.gov>) is a searchable database of national resource typing definitions and position qualifications, which can be sorted by primary capability. Examples for this Core Capability are below.

NAME	TYPE	CATEGORY
Disaster Cost Recovery Management Team	Resource Typing Definition	Emergency Management
Disaster Cost Recovery Management Team Leader	Job Title/Position Qualification	Emergency Management
Disaster Recovery Finance Specialist	Job Title/Position Qualification	Emergency Management

Partners

Responsibility for capabilities is often shared between many partner organizations, including federal, state, local, tribal, territorial, international and the private sector. More information is available in the National Disaster Recovery Framework at www.fema.gov/media-library/assets/documents/117794.

- ▶ Local chambers of commerce, economic development districts, regional planning commissions, and similar organizations, as well as local and state businesses— Major employers and critical infrastructure owners.
- ▶ U.S. Economic Development Administration—Facilitates delivery of Federal economic development assistance to local governments for long-term community economic recovery planning, reconstruction, redevelopment, and resiliency.

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- ▶ **National Exercise Program:** The principal mechanism for validating the Core Capabilities. Jurisdictions can receive technical assistance and support from subject matter experts. www.fema.gov/national-exercise-program
- ▶ **Homeland Security Digital Library:** A collection of documents related to homeland security policy, strategy, and organizational management. www.hsdli.org

Additional Information

- ▶ Community Recovery Management Toolkit: <https://www.fema.gov/emergency-managers/national-preparedness/frameworks/community-recovery-management-toolkit>
- ▶ Small Business Administration—Disaster Loan Assistance: <https://disasterloan.sba.gov/ela/>
- ▶ U.S. Economic Development Administration: <https://www.eda.gov/resources/>
- ▶ Comprehensive Preparedness Guide (CPG) 201: www.fema.gov/media-library/assets/documents/165308



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HEALTH AND SOCIAL SERVICES

MISSION AREA



Description

Restore and improve health and social services capabilities and networks to promote the resilience, independence, health (including behavioral health), and well-being of the whole community.

1. Identify affected populations, groups, and key partners in short-term, intermediate, and long-term recovery.
2. Complete an assessment of community health and social service needs; prioritize these needs, including accessibility requirements, based on the whole community's input and participation in the recovery planning process; and develop a comprehensive recovery timeline.
3. Restore health care (including behavioral health), public health, and social services functions.
4. Restore and improve the resilience and sustainability of the health care system and social service capabilities and networks to promote the independence and well-being of community members in accordance with the specified recovery timeline.

Training

Build or sustain this Core Capability with the example trainings below. Additional trainings for this Core Capability can be found at www.firstrespondertraining.gov/frt/npccatalog and <https://www.train.org/main/search?type=course>.

COURSE	DELIVERY	DURATION
E0210: Recovery from Disaster: The Local Community Role	Residential	28 Hours
IS2905: Coordinating Health and Social Services Recovery	Online/Distance Learning	0.375 Hours
MGT-341: Disaster Preparedness for Hospitals and Healthcare Organizations Within the Community Infrastructure	Mobile/Non-Resident	16 Hours
AWR-228: Community Resilience: Building Resilience from the Inside Out	Mobile/Non-Resident	8 Hours

BUILD AND SUSTAIN THE CORE CAPABILITY

Capability Targets

Communities use standardized language to set targets that reflect the level of capability they plan to build and sustain. Communities use the same standardized language to measure how much capability they have. Not all standardized targets may be required for all communities. The standardized target for this Core Capability is provided below.

Within (#) (time) of an incident, restore functions at (#) affected healthcare facilities and social service organizations.

Resource Types

The Resource Typing Library Tool (<https://rtlt.preptoolkit.fema.gov>) is a searchable database of national resource typing definitions and position qualifications, which can be sorted by primary capability. An example for this Core Capability is below.

NAME	TYPE	CATEGORY
Behavioral Health Specialist	Job Title/Position Qualification	Medical and Public Health

Partners

Responsibility for capabilities is often shared between many partner organizations, including federal, state, local, tribal, territorial, international and the private sector. More information is available in the National Disaster Recovery Framework at www.fema.gov/media-library/assets/documents/117794.

- ▶ Public and private health and medical providers— Major hospitals, mental Health Counselors, trauma facilities, medical waste removal services, and fatality management services.
- ▶ U.S. Health and Human Services (HHS), Office of the Assistant Secretary of Preparedness and Response (ASPR) – Coordinating agency responsible for facilitating collaboration between federal agencies and state, tribal, and territorial partners to support the restoration and resilience of health and social services systems after a disaster.
- ▶ Voluntary Organizations Active in Disaster— An association of non-governmental organizations that support disaster preparedness, response, and recovery.

Additional Information

- ▶ American Academy of Pediatrics—Children in Disasters: www.aap.org
- ▶ Community Recovery Management Toolkit: <https://www.fema.gov/emergency-managers/national-preparedness/frameworks/community-recovery-management-toolkit>
- ▶ HHS, Office of the Assistant Secretary for Preparedness and Response – Division of Recovery: <https://www.phe.gov/about/oem/recovery/>
- ▶ Comprehensive Preparedness Guide (CPG) 201: www.fema.gov/media-library/assets/documents/165308

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- ▶ **Homeland Security Digital Library:** A collection of documents related to homeland security policy, strategy, and organizational management. www.hsdl.org



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HOUSING

MISSION AREA



Description

Implement housing solutions that effectively support the needs of the whole community and contribute to its sustainability and resilience.

1. Assess preliminary housing impacts and needs, identify currently available options for temporary housing, and plan for permanent housing.
2. Ensure community housing recovery plans continue to address interim housing needs, assess options for permanent housing, and define a timeline for achieving a resilient, accessible, and sustainable housing market.
3. Establish a resilient and sustainable housing market that meets the needs of the community, including the need for accessible housing within the specified timeframe in the recovery plan.

Training

Build or sustain this Core Capability with the example trainings below. Additional trainings for this Core Capability can be found at www.firstrespondertraining.gov/fort/npccatalog.

COURSE	DELIVERY	DURATION
G0282.2: Manufactured Homes and the National Flood Insurance Program	Indirect	8 Hours
MGT-462: Community Planning for Economic Recovery	Mobile/Non-Resident, Residential, Conference, or Symposium	7 Hours
MGT-464: Addressing Gaps in Housing Disaster Recovery: A Training Program for the Whole Community	Mobile/Non-Resident, Residential, Conference, or Symposium	8 Hours
PER-376-W: Preparedness Actions to Promote Economic Resilience and Recovery	Online/Distance Learning	1.5 Hours
MGT-901: Healthcare Leadership for Mass Casualty Incidents	Residential	32 Hours

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Capability Targets

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Within (#) (time) of an incident, (#) people requiring long-term housing, including (#) people with access and functional needs (requiring accessible long-term housing), find and secure long-term housing.

Resource Types

The Resource Typing Library Tool (<https://rtlt.preptoolkit.fema.gov>) is a searchable database of national resource typing definitions and position qualifications, which can be sorted by primary capability. An example for this Core Capability is below.

NAME	TYPE	CATEGORY
Individual Assistance Recovery Support Team	Resource Typing Definition	Emergency Management

Partners

Responsibility for capabilities is often shared between many partner organizations, including federal, state, local, tribal, territorial, international and the private sector. More information is available in the National Disaster Recovery Framework at www.fema.gov/media-library/assets/documents/117794.

- ▶ Local apartment, hotel, and lodging industry—Short-term housing and alternative housing solutions.
- ▶ U.S. Department of Housing and Urban Development (HUD)—Provides disaster resources and partners with state and Federal agencies to help implement disaster recovery assistance.
- ▶ Voluntary Organizations Active in Disaster—An association of non-governmental organizations that support disaster preparedness, response, and recovery.

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- ▶ **Homeland Security Digital Library:** A collection of documents related to homeland security policy, strategy, and organizational management. www.hsdl.org

Additional Information

- ▶ Community Recovery Management Toolkit: <https://www.fema.gov/emergency-managers/national-preparedness/frameworks/community-recovery-management-toolkit>
- ▶ Disaster Debris Recovery Database: <https://www.epa.gov/large-scale-residential-demolition/disaster-debris-recovery-database>
- ▶ HUD Disaster Resources: <https://portal.hud.gov/hudportal/HUD?src=/info/disasterresources>
- ▶ National Voluntary Organizations Active in Disaster: www.nvoad.org
- ▶ Small Business Administration: <https://www.sba.gov/loans-grants/see-what-sba-offers/sba-loan-programs/disaster-loans>
- ▶ Comprehensive Preparedness Guide (CPG) 201: www.fema.gov/media-library/assets/documents/165308



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